# July 2004

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### National Conference - May 2004.

This year the Victorian\Tasmanian Chapter hosted the conference, with a cocktail party in your museum on the Friday night to commence what was to be a memorable weekend.

"All Aboard" the bus Saturday morning for a trip down to Korumburra in Gippsland for some sightseeing, that included a visit to the Philip Island Racing Circuit, lunch and then on to visit the local area, staying overnight on Philip Island. Sunday morning saw all participants on the bus again for a tour through the countryside and then breakfast at Korumburra, after which the conference was held, and then off to see the sights.

It proved to be an eventful weekend but the highlight of the trip was our trancar ride and subsequent derailment at the Coal Creek Settlement (see pictures below and page 5). After waiting on the station for 3\4 of an hour, the tram and carriages departed for circuitous routes around the park. It appears that someone forgot to change the points, and as we 'rocketed' around the bend at about 10kmph the two carriages behind the diesel trancar managed to 'bounce' off the tracks.

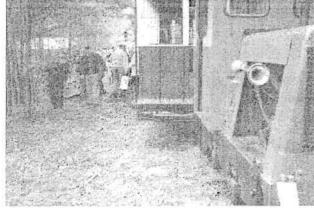
With everyone's head nodding and swaying in unison (this was noted as all heads were furiously nodding) we came to a halt about 8 feet from the edge of the lake. And so it was 'get out of the carriage and walk back to the station". Needless to say we never finished our 'look around the lake', or see anything at the far end of the heritage site, but it was a talking point for the rest of the trip.

From the serious side, the major item to evolve was the unanimous agreement for the inclusion of the "Coolangatta" group of ex employees to be invited to join the Sth Queensland Branch in an endeavour to gather those employees who have moved to the Surfers's Paradise \ Coolangatta area where this social get together has been conducted by Col Funch and his band of 'merry men' over the past couple of years. It now has an attendance list of some 70 ex employees, and the membership is growing. It was agreed that this group be recognised as 'Associate members' attached to the South Queensland Branch, and so this branch has been able to expand the fellowship that was "TAA".

As has been the case in the past couple of years, both South Australia and the South Queensland Branch were presented with a cheque for \$250.00 each by the Victorian Chapter to assist with the operation of their branches, and in recognition of the members of their chapter who subscribe to the Museum and newsletter. Currently the costs regarding the newsletter (all costs) being a funded from this subscription.

Thanks to Ross McDonald and Frank Sullivan who put in all the work in organising and travelling to the areas to ensure that we got the best of every aspect of the area, and that the meals and accommodation were as per expectation. A great job.

I am sure that I can say on behalf of all those people who attended it was a great weekend.



Derailed and now having to walk back



Your committee at the conference

## Joke

A woman brought a very limp duck into a veterinary clinic. As she lay her pet on the table, the vet pulled out his stethoscope and listened to the bird's chest. After a moment or two, the vet shook his head sadly and said, "I'm so sorry, Cuddles has passed away".

The distressed owner wailed, "Are you sure?" "Yes, I am sure. The duck is dead," he replied. How can you be so sure," she protested. "I mean you haven't done any testing on him or anything. He might just be in a coma or something."

The vet rolled his eyes, turned around and left the room. He returned a few moments later with a black Labrador Retriever. As the duck's owner looked on in amazement, the dog stood on his hind legs, put his front paws on the examination table and sniffed the duck from top to bottom.

He then looked at the vet with sad eyes and shook his head. The vet patted the dog and took it out, and returned a few moments later with a beautiful cat. The cat jumped up on the table and also sniffed delicately at the bird. The cat sat back on his haunches shook its head, mewed softly and strolled out of the room. The vet looked at the woman and said, "I'm sorry. But as I said, this is most definitely, 100% certifiably, a dead duck."

Then the vet turned to his computer terminal, hit a few keys and produced a bill, which he handed to the woman. The duck's owner, still in shock, took the bill. "\$150" she cried. "Just to tell me my duck is dead !" The vet shrugged, "I'm sorry' he said, If you'd taken my word for it the bill would have been \$20, but what with the Lab Report and the Cat Scan"

## JETSTAR – WHAT YOU NEED TO KNOW!

### How to use Leisure Staff Travel on Jetstar

Following the instructions below, from 21 May 2004, you may make a standby booking for leisure staff travel on Jetstar services operating from 7 June 2004. Leisure staff travel will not be permitted on Jetstar during the first two weeks of the airline's operation.

The following processes for obtaining and using leisure staff travel benefits on Jetstar are significantly different from the processes in place for travel on other airlines in the Qantas Group.

Please read these instructions carefully. If specific requirements are not met, particularly with regard to identification, travel will be denied and fares will be forfeited.

#### Staff Travel Online

As Jetstar operates its own reservations system, you cannot purchase staff travel on Jetstar services from Staff Travel Online. Jetstar is developing a separate staff travel website which will be available later this year. However, limited Jetstar passenger load information is available via Staff Travel Online. For more details, see under 'Purchasing Your Ticket'.

#### Eligibility

The following staff travellers are eligible for unlimited travel on Jetstar services:

- Current employees of the Qantas Group in the STAR scheme with a minimum of 6 months continuous service; and their eligible nominated staff travel beneficiaries.
- Retirees of the Qantas Group in the STAR scheme and their eligible nominated staff travel beneficiaries.
- Those former employees of the Qantas Group in the **STAR** scheme on redundancy packages with unlimited travel; and their eligible nominated staff travel beneficiaries.
- The following are not eligible for travel on Jetstar:
  - Those on redundancy packages with a limited number of trips.
  - Members of the former Qantas 'I' and 'D' Staff Travel Schemes.

#### <u>Type of Travel</u>

Travel on Jetstar services will be allocated on a 'first come, first served' basis – see more detail under 'What to do at the Airport'. The onload priority system used for travel on other airlines in the Qantas Group does not apply to staff travel on Jetstar.

#### Purchasing your travel via the Jetstar Call Centre

- Please research flight schedules at <u>www.jetstar.com</u> before calling the Jetstar Call Centre. Limited Jetstar passenger load information is available from Staff Travel Online. Log-in to Staff Travel Online via the internet on *stafftravel.qantas.com.au*. Click on the 'Info' tab, then select 'Information', then select 'Jetstar Loads' under 'Planning Your Trip. This list is updated weekly and provides load details of flights up to four weeks in advance. Jetstar Call Centre consultants **will not** provide information on passenger loads.
- You or your nominated travel beneficiary should then contact the Jetstar Call Centre on (03) 8341 4903 (STD rates apply outside Melbourne metropolitan area) or +61 3 8341 4903 (from overseas ports). The Jetstar Call Centre is open daily from 8am to 6pm. You may purchase travel on Jetstar no more than one month prior to your departure date. From 21 May 2004, you may make a standby booking for leisure staff travel on Jetstar services operating from 7 June 2004. Leisure staff travel will not be available during the first two weeks of the airline's operation.
- Identify yourself as a staff traveller.
- You or your beneficiary *must* provide your Qantas staff number without this information your booking will not be processed.
- Your travel beneficiary *must* identify him/herself as Group A or Group B beneficiary (it is not sufficient to state the relationship to the employee) without this information your booking will not be processed.
- If you provide incorrect information about your Group category, e.g. advise that you are a Group A beneficiary when you are actually a Group B, this will be detected at time of travel and your fare will be forfeited.

Forms of payment are via credit card only - Mastercard, Visa, American Express, Bankcard, Diners

- The Call Centre consultant will provide you with a Booking Reference, and will send an email Itinerary/Receipt if requested.
- Any changes must be made via the Jetstar Call Centre no later than 60 minutes prior to the departure time of the original flight. If you are booked on a flight and 'no show' your fare will be forfeited.

#### Conditions of staff travel tickets

- Travel on Jetstar is 'ticketless'. You will be provided with a Booking Reference which is valid for 12 months.
- You will be required to make a standby booking for a particular flight at the time of your purchase. You may subsequently ring to change your standby booking for another flight within the 12 month validity of your original booking.
- Bookings are non-refundable, cannot be rerouted for another destination, and cannot be interchanged for use on Qantas flights.
- If you have a standby booking for a flight and 'no show', your fare is forfeited. Therefore, it is essential that, if you decide not to travel, you change your standby booking before your original flight departs.
  - Similarly, if you are at the airport and have missed several flights, and subsequently decide not to travel, you **must** book on another flight at a later date during the 12 month validity of your booking before you leave the airport. This will ensure your booking validity is maintained.

#### **Staff Travel Fares**

The following are one way fares available for staff travel on Jetstar. The prices below are for one way fares per passenger and include all charges and taxes. These prices are quoted as at 20 May and may fluctuate due to changes in charges and taxes.

Market	Group A	Group B
LAUNCESTON / MELBOURNE	35.00	55.00
BRISANE / ROCKHAMPTON	35.00	55.00
BRISBANE / NEWCASTLE	35.00	55.00
HOBART / MELBOURNE	35.00	55.00
COOLANGATTA / SYDNEY	55.00	105.00
MELBOURNE / NEWCASTLE	55.00	105.00
MAROOCHYDORE / SYDNEY	55.00	105.00
AVALON / SYDNEY	55.00	105.00
BRISBANE / MACKAY	55.00	105.00

65.00	115.00
55.00	105.00
55.00	105.00
55.00	105.00
55.00	105.00
55.00	105.00
55.00	105.00
65.00	115.00
45.00	105.00
45.00	105.00
65.00	145.00
75.00	145.00
75.00	145.00
	55.00           55.00           55.00           55.00           55.00           55.00           55.00           55.00           65.00           45.00           45.00           65.00           75.00

No child fares apply - children pay adult fares

• Infants under two years of age travel free without a seat, but must be registered as travelling when you make your standby booking with the Call Centre

The above fares are correct at the time of publication and are subject to change.

#### What to do at the Airport

- On arrival, whether carrying checked baggage or hand baggage, proceed to the Jetstar Service Counter. There is no staff processing at either the commercial check-in counters nor at the departure gate.
- To complete registration, you must report to the Service Desk between 60 and 120 minutes prior to the scheduled departure time of your listed flight. Registration at the Service Counter will not be accepted within 60 minutes of flight departure.
- At the Service Desk, present the following identification:
- Current employees : Qantas ID
  - Retired employees:

Qantas 'Retiree ID' or

- the portion of the 'My Benefits' page from Staff Travel Online under 'Travel Beneficiaries' indicating name and Group A category.
- Nominated travel beneficiaries travelling alone or with a current/retired employee: the portion of the 'My Benefits' page from Staff Travel Online listing their nominated beneficiaries and their appropriate Group A or B category.
- To obtain the 'My Benefits' page, log-in to Staff Travel Online via the corporate intranet or *stafftravel.qantas.com.au*, click on the 'Employee' tab, and then click on 'My Benefits' print this page.
- Nominated travel beneficiaries who are not identified by this printout from Staff Travel Online will not be permitted to travel and the fare will be forfeited.
- If you do not have a printer or access to a PC to obtain such a print-out, contact Staff Travel a minimum of 5 working days before your departure date. Staff Travel will send the required page to the employee only. Alternatively, the employee only may visit the Sydney or Melbourne Staff Travel Ticket Counters and request a copy of the page, Monday to Friday 0830 1645. For privacy reasons, the 'My Benefits' page will not be provided directly to beneficiaries.
- In addition, as per normal policy, staff travellers 18 years of age and over must present photo ID.
- Once your identification has been validated, Service Counter staff will allocate a number on a 'first come, first served' basis.
- Service Counter staff will advise you when to return to the desk. You will be required to retain any baggage until such time as you are allocated a seat.

Each passenger (except infants not occupying an aircraft seat) is entitled to check in up to 20kg of baggage for carriage in the aircraft hold at no charge. At Jetstar's discretion excess baggage (ie above the 20kg allowance) may be accepted for a fee of \$5 per kilo. No single item may exceed 32kg in weight. Jetstar may refuse to carry any piece of Baggage that does not comply with the Jetstar policy.

A limit of 7kg of Cabin Baggage applies for each passenger (except infants not occupying an aircraft seat).

If, due to the inability to obtain a seat to your destination, you decide not to travel that day, you **must** request that the Service Desk staff rebook you on to a flight on another date within the 12 month validity of your standby booking. This is essential to maintain the validity of your ticket. If you do not follow this process, you will be registered as a 'no show', and your fare will be forfeited.

#### Dress Standards

Clean, neat and conservative appearance. All passengers should be well groomed at all times. Tidy denim jeans, near knee-length dress shorts, including denim, are acceptable.

#### Not acceptable:

Tracksuits, jeans with cut off and frayed hems, designer holes etc. Singlets, bare midriffs, strapless tops/dresses, overly revealing clothing, rubber thongs or bare feet.



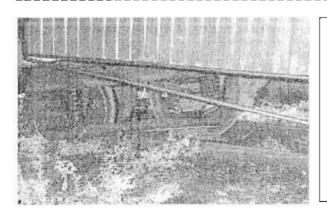
Congratulations Alan Burgoyne – Sales Victoria. Alan turned 90 in June. Best wishes from your friends at the TAA 25 year Club, and 1000 bars around Melbourne.

## Congratulations Captain Peter Chapman who turned 81 in June



Peter Chapman with wife Lorrie and his many friends celebrating a memorable day at a secluded hideaway, 'away from the maddening crowd'.

Needless to say everyone enjoyed themselves.



Picture of the derailed carriage wheels at Coal Creek Korumburra during the National Conference.

The funny aspect was that as the carriage came to a stop everybody's head was furiously nodding as the carriage bounces along the sleepers.

I was assured that this was not a regular occurrence and that it had been arranged for our benefit.

## Daytime Luncheon and Pre Christmas get together

The difficulty of organising a pre Christmas get together has forced us to have our outing in November, and I am sure that this will assist you with getting into the Christmas spirit.

/n)		
n)		
Cuisine - Three course meal with three choices of the mail meal.		
Drinks - WILL BE AT YOUR EXPENSE AND AT BAR PRICES		
7]		

Seating will be limited and it is suggested that you record your attendance by the closing date and return the form below

To; Mr. Ross McDonald Events co-ordinator TAA 25 Year Club inc. 11 <sup>th</sup> Floor 50 Franklin Street Melbourne 3000	Luncheon William Angliss NOV
Member / Partner name	
Non member / Guest name/s	
Enclosed is my cheque / money order/ other MAD FOR THE VALUE OF 4	

Membership renewal reminder Just a reminder that membership subscriptions are due as of 1<sup>st</sup> July 2004. The code on the envelope indicates your current status. FM4 – needs attention FM5 – paid until July 2005\_FM6 – paid until July 2006

If your envelope is endorsed FM3 – you are unfortunately in the red, anything lower than FM3 your in trouble.



## MEMBERSHIP RENEWAL

YOUR NAME

YOUR ADDRESS

Please send to Membership C0-Ordinator Mr. Ross McDonald Level 11 QANTAS HOUSE 50 Franklin St MELBOURNE 3000

Membership remains at \$ 20.00

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## Celebrating the birth of our airline

- a memorable day and a day to be remembered, and YES it's that time again and in our customary manner \_ we are again celebrating this anniversary WITH a dinner at
- William Angliss 550 Lt Lonsdale Street Melbourne 3000
- On THE 10<sup>TH</sup> Of September 2004

Commencing at 6.30 pm with pre-dinner drinks - 3 course meal served at 7.30pm inclusive of drinks (beer/wine/soft drinks)

Cost – Member / Partner \$30.00 per person NON MEMBER / GUEST \$ 40.00 per person

RSVP by Friday 27<sup>th</sup> AUGUST 2004. Seating is limited and it is advisable to book early

Return to -- Mr. Ross McDonald **Events Co-ordinator TAA 25 Year Club** 11 floor 50 Franklin Street Melbourne 3000

**Sept Function** 

Member name

/partner name

0

Non Member / Guest/s name/s

Enclosed is my Cheque / money order / etc.to the value of \$ PLEASE MAKE PAYMENTS TO THE TAA AUSTRALIAN **AIRLINES 25 YEAR CLUB INC** 

### Haven't been to the city for a while?

Remember the building on the corner of Franklin and Swanson Streets, Umm Umm yes it was the old Ansett building, well it's not there anymore. Demolition has been completed and this is just a big hole in the ground – Yet another part of our history has been vanquished.

## Vale –

Les Cornelious -	Finance -	Melbourne	May 2004
Gary Ford	CRC	Melbourne	May 2004
Hugh McLaughlan	Engineering (fo	otball identity)	May 2004
Syd Duncan -	CRC	Melbourne	December 2003
Eric Kenny -	Engine shop –	Melbourne	June 2004.
David Oliver –	Operations –	Melbourne	May 2004
Keith Copeland -	Engineering -	Melbourne	June 2004.
Phil Stone -	Flight Crew Operations – Melbourne June 2004.		

## **Outing for October**

Back by popular demand

We are heading up Olinda way in the **Dandenong's to the Cuckoo restaurant** for a smorgasbord lunch and floorshow entertainment. Drinks will be at your own expense. Morning tea at the "dolls House included in tour.

Date Wednesday 6th October 2004.Cost Member / Partner\$30.00Non member / Guest\$40.00

Seats are limited to one bus - please book early

Pickup points will be -

0900 Airport West ( park between Safeway PETROL and Skyways International hotel.)
0930 am Therry Street behind (TAA) Qantas House.

RSVP by 23 September 2004.

Return to Mr. Ross TAA 25 Year Club 11 floor 50 Franklin St		Events Co-ordinator
		<b>October Function</b>
Member name	/partner na	me
Non Member / Guest/s na	me/s	
Preferred pick up Point	Airport West Therry Street	please circle one only.
Enclosed is my Cheque	/ money order / e	etc to the value of \$
PLEASE MAKE PAY	•	
AIRLINES 25 YEAR C	LUB INC	

#### Joke -

A steeple chase owner gets call from his jockey on the day of a race to say that he's crook and can't ride. In desperation the owner rings around and finally gets a jockey. Come race day and the owner issues some instructions "When you come to a fence, you call out 1 2 3 and the horse will jump the fence.

Trumpets sound, horses line up and the bell rings and away they go. Come the first fence and the jockey thinks he will not be embarrassed by calling out, so he says nothing and the horse runs through the fence, come the second jump and the same thing happens, at the third jump, and not wanting to be scratched to death, the jockeys yells out "1 2 3' and the horse clears the fence, and so the jockey called out at the remaining fences and all were cleared.

Disqualified for not clearing the first two fences the jockey, when the owner arrived quite irate and said that the jockey didn't call out, the jockey claimed that the horse was deaf, "he's not deaf" the owner exclaimed 'the horse is blind".